



Welcome to LYTE Express Logistics.

To utilize our services, kindly go through our User Agreement.

To serve you better, we hereby present to you our Terms and Conditions/Policies of Service.

Unless you have fully understood and accepted all terms of this agreement, you are not entitled to use Lyte Express Logistics Services.

By clicking "Agree" or "Next", or by using LYTE Express Logistics Services, or by any other express or implied acceptance of this Agreement, you shall be deemed to have read and agreed to enter into this Agreement.

This Agreement shall become a binding legal document between you and Lyte Express Logistics.

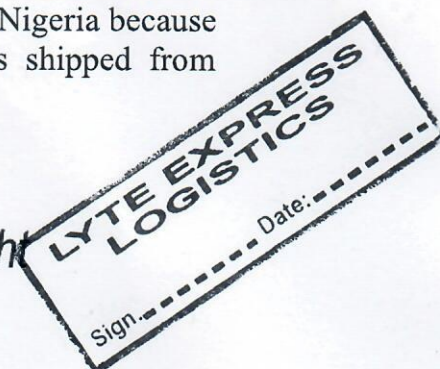
If you do not have full civic conduct due to factors such as age, intelligence, etc. Please read and judge whether you agree to this Agreement in the presence of your legal guardian.

Due to issues relating to logistics which most times are beyond our control, we outline a few challenges, though RARE, but can cause a delay in shipping. However, we still promise to deliver at the speed of light.

Here are the T/C:

1. Based on Federal Government/CBN policy on foreign currency and International transactions, we do not accept any foreign currency. All payments must be made into the company's Naira account with the exchange rate given.
2. LYTE EXPRESS does not ship with factory/suppliers measurement such as CBM or KG. We use airline standard measurements. ALL GOODS will be re-measured upon arrival at our warehouse/office in **China**. The measurement is un-adjustable upon arrival in Nigeria because of Nigeria office will be a receiving end of all goods shipped from outside the country.

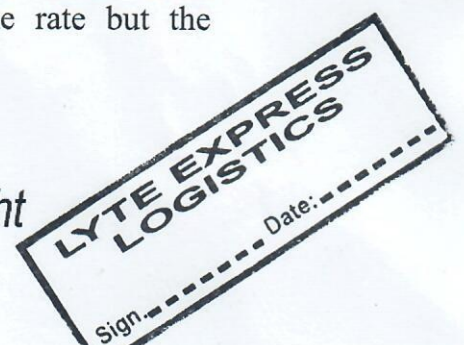
*...delivering at the speed of light*





3. Goods shipped and received in our Nigeria office will not for any reason be re-measured.
4. Our Air shipping standard time of arrival is 3-7 working days but in some cases, there may be delays that are caused by logistics issues such as clearing delays, airline delays, and congestion at the terminal.
5. Our Sea shipping standard time of arrival is 40 to 52 working days but issues such as shipping timeline shifts or reschedule and terminal congestion can cause delays in sea goods. All these factors can affect the time of arrival of goods.
6. We advise that you ensure that all your item or goods are complete before leaving any of our offices or warehouses as we will not take responsibility for any complaints of incomplete goods or items after leaving the office/Warehouse premises.
7. We do not do refund of payment in cases of missing goods. You can only offset the fee by deducting 40% from each of your subsequent shipment charges. This will be effected after proper documentation and confirmation that the goods are indeed missing.
8. Our Office in China can pay your supplier, while you pay us here. We're here to safeguard your money and also to protect your business. Our payment takes 3 hours after we have confirmed your payment in our Nigeria account (NAIRA). Meanwhile, sometimes exchange process can delay up to 120 hours because of the instability of the exchange rate.
9. We will not take responsibility for any fake/ counterfeit goods because we're not the supplier unless the supplier is a registered Vendor with LYTE EXPRESS.
10. For those who ship batteries/liquid/powder/magnet /chemical or any NAFDAC/ NDLEA/ Security, ATM/POS products, and any custom regulated goods, there will be extra custom charges for such products. It happens once in a while.
11. Our Shipping rate changes due to updates of rates from Airlines/Shipping lines. We advise you to confirm the rate but the difference is always very minimal.

*...delivering at the speed of light*





12. Export Goods: All goods shipped will be delivered and sometimes a little extra charge will be demanded upon the arrival of the item.

13. Our procurement service is free but the customer pays for all the China local delivery charges and all the Bank charges. We don't take any percentage for procurement. We will not be held responsible for the quality of the goods because we only buy what you sent through the link. Procurement takes 3-14 days (in some cases 3 weeks) which is not inclusive of the shipping period.

14. Concerning the federal government policies on VAT and TAX, in case of any refund 7.5% will be deducted from all payments at the time of refund.

15. Our sea+air is measured by KG but in some cases, volume weight will be considered depending on the size of the cartoon/box. Air+sea goes with two shipping methods and therefore last for 33-38 days from the days of shipping.

16. Our China office does not open parcels upon arrival, therefore we are not held responsible for the incomplete item, your supplier should be contacted for incomplete goods. Except the goods was torn open by custom at the Point of Destination.

17. International exchange rate varies therefore it affects every aspect of logistics. The rate can change upon the arrival of goods in Nigeria.

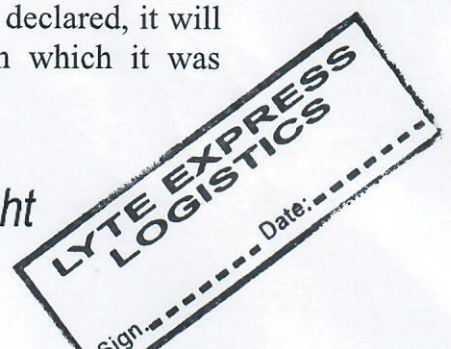
18. Due to the abandonment of goods in our warehouse, customers are hereby demanded to pay the charged freight fee before goods are loaded and pay a clearing fee upon arrival.

19. Goods will be released from our warehouse only after shipping fee has been made and confirmed. We do not hereby accept cash payment, all payment must be made into the company bank account (s) only.

20. After 5 working days of arrival of goods without pickup, demurrage will start counting as we also pay demurrage at the air or sea port.

21. Lyte Express does not pay for the value of goods not declared, it will be calculated based on the KG/CBM of Volume with which it was charged.

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22. Minimum KG is 1kg, anything below 1kg is considered 1kg. This is because the effort to monitor 1kg is more than the effort used to monitor 100kg.

23. No customer will be allowed to enter the warehouse premises without authorization.

IT'S OUR PLEASURE TO HAVE YOU ON BOARD WITH US SO ENJOY FASTER AND EASY SHIPPING FROM ANYWHERE IN THE WORLD.

Thanks.

LYTE Express.



*...delivering at the speed of light*